

Wi-Fi Doorbell Camera and Slim Line

PRODUCT GUIDE

INTRODUCTION

You will always know who is at the front door with an Alarm.com Doorbell Camera. Now with two options to choose from – our original Wi-Fi Doorbell Camera and our new Slim Line – it's easy to deliver front door awareness to you and your family!

Each Alarm.com Doorbell Camera features a doorbell with an integrated camera, PIR motion sensor, digital microphone and speaker, enabling homeowners, like yourself, to answer the door and speak to visitors via two-way audio – all right from your app.



INCLUDED MATERIALS

- Camera
- Wall mounting bracket
- Wall screws
- Masonry anchors

DEVICE FEATURES

- HD 720P resolution
- Live two-way audio
- Live video streaming
- Real-time video alerts
- Event-triggered and motion integrated recordings
- Doorbell notifications
- Unlock door from call
- Night vision in both indoor/ outdoor models
- Intelligent lights automation
- Tamper-resistant offsite storage

REQUIREMENTS

Wi-Fi

Upload speed of 2 Mbps is required. Compatible with Wi-Fi 802.11 b/g/n, 2.4 GHz (on the 20 MHz bandwidth channel) up to 150 Mbps.

Mounting

The mounting plate attaches to a flat surface (a power drill may be required) and uses the existing doorbell wiring.

Mobile App

Download the latest Alarm.com Mobile App for iOS or Android (version 4.4.1 or higher for video streaming).

Service Plan

Additional monthly costs may apply.

NOTIFICATIONS & RECORDING SCHEDULES

Notifications

Notifications are alerts that are sent immediately to your mobile phone when activity is detected by the Alarm.com Wi-Fi Doorbell Camera. Push notifications help you take full advantage of your new Doorbell Camera.

Acknowledging a Doorbell Camera push notification will route you directly to the call screen and enter a two-way audio call.

Button Pushed – Receive a notification when the doorbell button is pushed. By acknowledging the notification, you will automatically join a two-way audio call and receive a live video feed from the camera.

Motion – Receive a notification when the doorbell detects motion. By acknowledging the notification, you will automatically join a two-way audio call and receive a live video feed from the camera.

Importance of Push Notifications

Enabling push notifications and adding recipients are critical to the success of a Doorbell Camera installation. Push notifications allow you to instantly see, hear and speak to visitors at the door.

We recommend you select the “Keep me logged in” option on the Login screen in the Alarm.com app so that you can respond to push notifications from the Doorbell Camera more quickly.

Recording Schedules

Recording schedules control the times and events during which the Doorbell Camera records clips.

Call (Button Pushed) – Record a clip when the doorbell button is pushed.

Motion – Record a clip when the doorbell detects motion. Reduce the number of motion-triggered clips by selecting the “Low” motion sensitivity setting. Navigate to the Customer Website Video Device Settings page and adjust the “Sensitivity to Motion” slider to the “Low” position.

Event Triggered (for example, Alarm) – Record a clip after a sensor is activated or after an alarm.

Notes:

Recording duration is typically around one minute. Clips are longer during an alarm or when a mobile user joins a call after a button or motion event.

Recording schedules do not need to match notification settings. You can enable recording schedules for both button and motion events but only enable notifications for button events if desired.

Accounts have a maximum number of clips that can be uploaded in a month and saved on the account. Doorbell camera clips count toward that limit.

Battery Charging

If the LED is alternating between Red and Blue (HD Edition) or pulsing Blue (Slim Line), the doorbell camera' s battery is charging. The duration of the pre- syncing charge process varies due to differences in existing doorbell circuits but normally takes less than 30 minutes.

Wi- Fi Connectivity

If the LED is flashing Orange, the doorbell needs to be manually placed into AP mode. Press and hold the Main Button until the LED begins rapidly flashing green, then release. The LED will flash green as the Doorbell Camera scans the Wi- Fi networks in the area.

The Doorbell Camera should enter AP Mode after a couple of minutes and the LED should begin alternating Red and Green.

Enter AP Mode (Broadcast Syncing Mode)

Press and HOLD the Main Button until the LED begins a GREEN rapid strobe flash, then release the button . When the LED flashes Green, it means the Alarm. com Wi- Fi Doorbell Camera is in the process of entering AP Mode.

The LED will alternate Red and Green when the device has entered AP Mode.

Power Cycle

Press and HOLD the Main Button until the LED begins a Blue rapid strobe flash. The power cycle could take up to 2 minutes.

Note: You can power cycle the Alarm.com Wi-Fi Doorbell Camera when it is in AP Mode (see instructions above). Press and HOLD the button until the LED flashes Blue.

Factory Reset

Caution: If you initiate a Factory Reset, the Doorbell Camera will need to be re - connected to Wi- Fi and re- synced with the account.

Press and HOLD the button until the LED begins a Yellow rapid strobe flash. The reset could take up to 2 minutes.

Notes:

The Alarm. com Wi- Fi Doorbell Camera will flash Blue before it flashes Yellow – do not release during the flashing Blue phase (this will power cycle the device).

You can factory reset the device when it is in AP Mode (see instructions above).

Press and HOLD the Main Button until the LED flashes Yellow. If a factory reset is performed on a camera that is already connected to Wi- Fi, the camera will need to be re- installed to re- establish its Wi- Fi connection. If the LED on the Doorbell Camera is not showing any color, there may be a power issue or the LED may have been turned off in the Video Settings on the Customer Website.

Wired Power Supply

The Alarm. com Wi- Fi Doorbell Camera requires a wired power supply.

Standard Doorbell Power

Standard doorbell power is 16 VAC (Volts Alternating Current) provided by a transformer that steps Mains (120 VAC) power down to low voltage. A common transformer is 16 VAC 10 VA (Volt Amps) – this is standard if the home has a single chime. If there are multiple chimes, the transformer will normally have a higher power (Volt Amps) rating. Other doorbell transformers offer variable Voltage outputs from 8 VAC to 24 VAC.

Battery for Uninterrupted Supply

The Doorbell Camera has a battery supply to provide power when the indoor doorbell chime is rung. To make the existing doorbell chime ring, the Doorbell Camera must short the doorbell circuit, diverting power from the camera. During this time, the battery is used to power the Doorbell Camera. The camera cannot run solely on battery power – a wired power supply is required. The built - in Lithium battery has an expected battery life of 3 to 5 years, depending on usage.